

INITIATIVES: OVER 40 STRATEGIC ENROLLMENT PLAN (SEP) BASED INITIATIVES ARE ACTIVE

STRATEGIC IMPERATIVE 1 | IMPROVE UCCS STUDENT JOURNEYS

- 1. Increased timeframe for adding classes without the need for faculty approval.
- 2. Decreased waitlists with strategic increases in seat availability for high demand courses.
- 3. Increasing course capacities to support student progression through degrees.
- 4. Combining multi-modal sections into single courses to provide flexibility for students.
- 5. Streamlining emphases, majors, and specializations in degree pathways.
- 6. Identifying and addressing key course scheduling conflicts for students in degree pathways.
- 7. Development of new hybrid, hyflex, online synchronous, and online asynchronous courses.
- 8. Continuing integration of high engagement and high impact practices into courses, such as a service-learning requirement in Gateway Program Seminar (GPS).
- 9. Developed maps of current student communications in Enrollment Management and Student Affairs (EMSA) to identify information gaps.
- 10. Creating new communication journeys personalized for student identities/demographics.
- 11. Three advisors trained on military benefits to better serve those students during their advising meetings.
- 12. Exploring a new scheduling platform to increase efficiencies, data analytics, and faculty ease of use.
- 13. Developed front-facing DFW reports for campus consumption.
- 14. Reorganized and invested in the transfer credit evaluation office.
- 15. Completed the implementation outline for becoming a Hispanic Serving Institution (HSI).
- 16. Offering pre-orientation transfer and readmit advising intake appointments for new students.
- 17. Improving data access and validity to support decision-making across campus.

STRATEGIC IMPERATIVE 2 | MODERNIZE NON-TRADITIONAL STUDENT PATHWAYS

- 1. Regional Needs Assessment for Online and Hybrid Programming.
- 2. Agreed with the Colorado Skaggs School of Pharmacy and Pharmaceutical Sciences for a 3+4 bachelor's to Pharm D program.
- 3. 2+2 Civil Engineering Programming Partnership with CU Boulder and CU Denver.
- 4. Collaborated with Academic Affairs to ensure the development of critical chemistry courses into online modalities.
- 5. Established a Credit for Prior Learning Team to support policy and implementation.
- 6. Cross-listing courses to increase fill rates.

STRATEGIC IMPERATIVE 3 | REIMAGINE THE RECRUITMENT & ADMISSIONS EXPERIENCE

- 1. Increased concurrent enrollment agreements.
- 2. Launch and marketing of assured admissions.
- 3. Meetings with Pikes Peak State College (PPSC) and Peak Education to enhance our partnerships.
- 4. Hosted all Colorado Community College System (CCCS) on campus on January 23 to initiate partnership development.
- 5. Shortened wait-time for orientation appointments and started summer orientations two weeks earlier than in the past.
- 6. Set-up foundation of return on investment analysis of Admissions yield events.
- 7. Outreach to past UCCS students who did not complete school, inviting them to return.
- 8. Increased visibility of enrollment metrics.
- 9. Evaluated out-of-state prospect investment (name-buys) for yield baselines.
- 10. Improved applicant and student data validity to enable tracking, outreach, and support.



STRATEGIC IMPERATIVE 4 | IMPROVE AFFORDABILITY & COMPETITIVE ADVANTAGE

- 1. Created new Financial Aid packages for families with income \$65,000 \$85,000.
- 2. Clyde's Promise: Created a new Financial Aid offer of \$4,000 for select students to live in UCCS Housing.
- 3. Removed Housing down payment to eliminate financial barrier for many families.
- 4. Digital marketing expansion for online programming.
- 5. Completing strategic review of all areas and positions to focus efforts on functions/positions that bring us our greatest return on investment.
- 6. Reviewed Customer Relationship Management (CRM) platforms for efficiencies and costs. As a result, we are moving to Slate for long-term cost-savings.
- 7. Completing a return on investment evaluation of the centralized online marketing efforts.
- 8. New simplified tuition structure is in development.
- 9. Development of new degrees and certificates in areas of demand and growth.

STRATEGIC IMPERATIVE 5 | CULTIVATE A CONTINUUM OF STUDENT CARE

- 1. Student Focus Groups 1-2 times per month to gather feedback on what is going well and strategic things we can do better around recruitment and retention.
- 2. Re-organized Residence Life and Housing teams to create a structure to increase student engagement and retention.
- 3. Launched Nearpeer and increased number of engagement leaders to support First-Time/First-Year Students engagement and retention.
- 4. Efforts underway to increase the recruitment of student athletes on two teams.
- 5. Added military student benefits trainings within colleges as well to expand understanding of military benefits.
- 6. Launching AI recruitment and advising supplements to enhance services given limited staffing. The technology will be available in early May.
- 7. Engaged the National Institute of Student Success (NISS) to develop a playbook to address institutional gaps related to student progression.
- 8. Scaling up the student iPad program to support technological needs.
- 9. Pursuing the Okanagan Charter to become a Health and Wellness Campus.
- 10. Developed the Anchor Toolkit, a mindfulness resource for faculty to use in the classroom. Wellness personnel can visit classes to present wellness-related topics when faculty need to cancel class. These presentations include Skills for Optimizing Student Success (SOS), covering sleep, self-care, social connection, study, and test-taking skills, as well as QPR suicide prevention, opioid overdose response, and customized topics.
- 11. Excel Centers partnership to integrate Wellness initiatives into the Centers.
- 12. Support for digital accessibility in teaching and learning through the Faculty Resource Center and others.

